



Xstore

Java POS for Retail

Overview

The retail technology landscape is rapidly changing with the availability and affordability of broadband, the emergence of new technology, and the challenging dynamics of cross-channel marketing and selling. Enabling your front line point-of-sale system to take advantage of these market changes and technology advancements is essential to keeping your retail operation competitive. Xstore from MICROS is a simple, yet flexible, fast and powerful solution. More than just a point-of-sale, Xstore is a complete point-of-service, empowering your staff to provide an exceptional service which maintains customer loyalty. Xstore streamlines routine processes, removing conventional keystrokes and enables advanced back office functions. With real-time functionality, it connects your field operations into a single, transparent organisation. It offers a wide range of services at the point-of-sale whilst securing your customer's sensitive data and keeping you compliant with industry privacy standards.



Features

- Pleasing screen design that directs the user's attention to the task in hand
- Presents timely corporate communication
- Loyalty card aware and supports flexible search criteria
- Back-office functions save time on processes such as payroll with manager comments available on screen
- Standard reports are presented in summary form and can be customised or new reports created

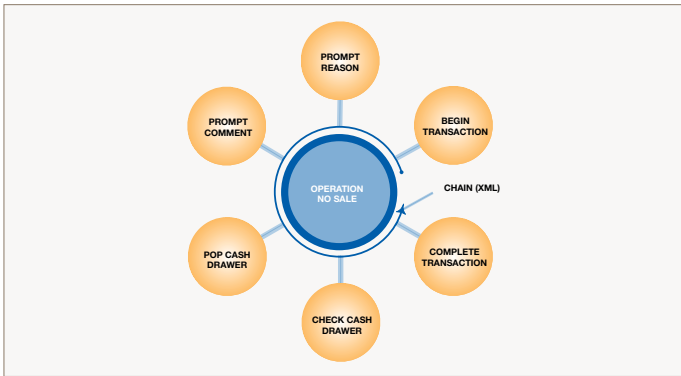
Benefits

- *Increased productivity* - speedy transactions and authorisations whilst streamlining paperwork and training
- *Improved customer relations* - provides more information and customer services quickly at the register
- *Controlled costs* - handles returns correctly, reduces shrinkage and saves payroll
- *Access to data in real-time* - data sources can be centralised or dispersed, and accessed in real-time locally or store-wide
- *Database and operating system independent* - enables you to choose the right hardware and infrastructure for your business and data sources can be centralised or dispersed
- *Modifies and scales processes easily without altering the base code* - modifications are layered to support seamless version upgrades

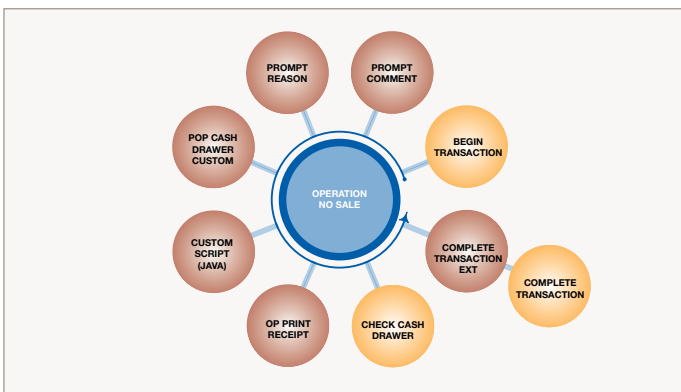
Boost Productivity

Xstore is easy to learn and allows employees to become productive quickly, resulting in a lower daily operating cost in each and every store. Whether on the sales floor or in the back office, Xstore's user interface is intuitive and efficient. Multi-task processes, like store open and close, have automated functions that make them faster and more accurate.

Original basic operation chain for a no sale



Modified no sale operation chain with modifications in extension layer



Build Brand Loyalty

With Xstore, you can exceed your customer's expectations by enabling your store personnel to process transactions quickly and efficiently respond to enquiries, acknowledge the customer's history and extend personalised offers, and provide the special touches that maintain your brand and keep you ahead of your competitors.

Designed for Easy Customisation

All business logic processing within Xstore is handled through the operation chain framework. An operation is a single function, written in Java. A chain is a series of operations. The order of execution of operations is configured through an XML document and is completely flexible. Modifications can be made in the extension layer above the base code which avoids programming costs and allows the modifications to be inherited by future base upgrades.

Delivering an Exceptional Customer Experience

Xstore Java POS is an integral part of MICROS' portfolio of best-in-class retail solutions that enable retailers and direct marketers to deliver an exceptional customer experience transparently across all channels. With deep domain expertise built upon technology expertise and strong customer relationships, MICROS is focused on developing solutions that increase brand equity, maximise customer value and deliver competitive advantage.

About MICROS Retail & Manufacturing Ltd

MICROS Retail and Manufacturing Limited is a subsidiary of MICROS Systems Inc. (NASDAQ: MCRS) the world's leading developer of enterprise applications for the hospitality and retail industries.

We have over 30 years' experience in the retail and manufacturing sector and offer our customers superior technology, expert services and the experience to help them improve their product delivery process. With our worldwide delivery network, we are able to provide a portfolio of extensible retail solutions, readily adaptable for your evolving business requirements.

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